



CA No. [REDACTED] Applied For
Complaint No. 41/2019

In the matter of:

Mohd. Faheem

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. Arun P Singh (Chairman)
2. Mrs. Vinay Singh, Member (Legal)
3. Dr. Harshali Kaur, Member (CRM)

Appearance:

1. Mr. Imran Siddiqi, Ms. Ritu Gupta, Mr. Vipul Suthar & Mr. Achal Rathi, On behalf of BYPL
2. Complainant

ORDER

Date of Hearing: 13th September, 2019
Date of Order: 17th September, 2019

The grievance of the complainant is that he applied for a new electricity connection at his premises on 06.03.19 and the respondent also issued him demand note. It was also his case that when he approached the respondent for payment of demand note, the respondent refused to accept the demand note fee. He requested the Forum to direct the respondent company for extension of date for payment of demand note and also requested for release of connection thereafter.

1 of 3

Harshali

[Signature]

[Signature]

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On notice the respondent company appeared before the Forum and submitted their reply. The case was listed for hearing before the Forum and both the parties were heard extensively.

The respondent in their reply submitted that the complainant applied for new electricity connection vide order no. 8003764223 on 27.02.19 for the first floor of House no. 893, Gali No. 30/5, Jafrabad. The complainant failed to make the payment of demand note issued to him by due date 15.03.19, thus the order was closed. It was further added that on 01.04.19, the brother of complainant i.e. Mohd. Saleem applied for new connection vide order no. 8003812896 at same premises i.e. H.No. 893, FF, Gali No. 30/5, Jafrabad and same was released vide CA No. 152792846 and meter was installed on 12.04.19. After installation of meter the complainant asked for revisit against earlier order no. 8003764223 and during site visit it was found that premises are already energized through CA No. 152792846, therefore the application of complainant was rejected.

It is pertinent to mention here that during the course of hearing the respondent was asked to inspect the premises of the complainant regarding number of connections in the premises and specifically the meters existing on first floor and which portion of the property they are feeding.

On final hearing of the case the respondent submitted copy of demand note and stated that the connection has been released. The complainant also submitted a letter of satisfaction stating therein that he is satisfied with the action taken by the respondent and wants to withdraw his case.

Flanshaji

V.A.

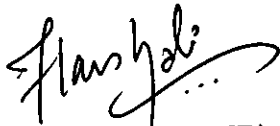
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Since the grievance of the complainant has been redressed upto his satisfaction and he himself wishes to withdraw his case, the Forum closes the case.

Case is disposed off as above.

No order as to the cost. Both the parties should be informed accordingly.
Proceedings closed.


(HARSHALI KAUR)
MEMBER (CRM)


(ARUN P SINGH)
CHAIRMAN


(VINAY SINGH)
MEMBER (LEGAL)