



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 8010939760
E-mail:cgrfbypl@hotmail.com

Complaint No.CG-40/2021

VIDYA
Vs
BSES YAMUNA POWER LIMITED(D) MVR

ORDER SHEET

Date: **25.03.2021**

Present:

1. Ms. Vidya, the complainant
2. Mr. Imran Siddiqui & Ms. Shweta Chaudhary, on behalf of BYPL

Complainant is present in person. Respondent has filed reply, copy given to the complainant. Complainant is directed to file rejoinder in the matter. But, respondent referred there is a mismatch between two addresses of Mr. Sanjay and Ms. Vidya. Dues amounting to Rs.17860/- is pending against the live connection of Mr.Sanjay. Respondent refused to release the connection to the complainant due to pending dues and separate entry. Respondent is directed to file K. file before the Forum on the next date of hearing. Secretary of the forum will visit the premises of the complainant on 01.04.2021 at 12.00 Noon along with respondent in the presence of the complainant and file a report regarding separate entry, before the next date of hearing.

Next date of hearing is fixed on 12.04.2021.

Sd/-
(HARSHALI KAUR)
MEMBER(CRM)

Sd/-
(VINAY SINGH)
MEMBER(LEGAL)

Sd/-
(ARUN P. SINGH)
CHAIRMAN

